

# INSTALLATION GUIDE

## 3M PEEL & STICK .....

Whether you are a contractor or homeowner, NappaTile is the one of the easiest installations you will encounter. Simply prime, peel, stick and hold for permanent adhesion.



## DIRECT GLUE .....

We recommend using an FRP adhesive for panels smaller than 24"x24". Use a roller to apply the adhesive on the back of the tile and the wall. Let the adhesive set for few minutes until it becomes tacky. Then, just hold the tile on the wall for approximately 1-2 minute until it fully adheres.

*Recommended: Titebond Interior GREENchoice Fast Grab FRP Construction Adhesive*

For large panels 24"x24" and larger, we recommend using a construction adhesive. Apply with a glue gun onto the backside of the tile. Then, just the tile for approximately 1 minute until it fully adheres.

*Recommended: Loctite PL Premium Fast Grab Polyurethane Construction Adhesive*



REFER TO THE FOLLOWING PAGES FOR  
**IMPORTANT** INSTALLATION INSTRUCTIONS

## **GENERAL HANDLING AND INSTALLATION INSTRUCTIONS**

### **IMPORTANT NOTES**

- 3M adhesive must be pressed firmly against the wall for 1-2 minutes to activate the adhesive. Not doing so will create a weak bond. Each individual tile within a mosaic must be pushed firmly against the wall surface.
  - Tiles can only be applied to a rigid, non-flexible flat surface.
  - The surface of the wall must be smooth; 100% of the back of the tile must be in contact for full adhesion.
- The wall must be clean of any dust, debris, moisture or any third party materials.
- Paint must be fully dried before applying tiles.

### **GENERAL NOTES**

- Unpack the tiles as soon as they arrive. Do not keep in storage for a prolonged period of time.
- Carefully inspect the material. Confirm that the product received is the correct pattern and color.
  - **Should you have any questions after inspection, call your NappaTile representative or Concertex customer service department before proceeding any further.**
- This product is not recommended for use in areas with direct sunlight or moisture contact. Product is not guaranteed against fading or color change.
- Tiles **cannot** be applied to flexible surfaces.
- There may be slight differences in shading between sample and actual material.
- Do not stack padded mosaics or place heavy objects on top of padded or regular tiles.

**\*Note: Claims for labor charges and consequential damages will not be allowed under any condition.**

### **SURFACE PREPARATION**

1. Clean the wall of any dust or debris.
  - a. Remove any loose, flaking paint and old wall coverings. Tiles are **not** to be applied on top of previous wallcoverings.
  - b. Fill joints, cracks and major wall imperfections for a flat, even surface.
  - c. Glossy surfaces must be sanded and primed
2. Color the wall surface matching the mosaic.
  - a. The paint will mask any peek-through naturally associated with tiles.
  - b. Paints must be **fully dried** before applying tiles.
    - i. Please refer to installation instructions of the primer for required dry time.
    - ii. Take into consideration that dark coated paints take longer to set.
  - c. Do not use powder coated paints/primers
3. Sketch lines in pencil on the wall based on exact measurement of the tiles.
  - a. Each individual tile must be placed on the wall based on the lines drawn to create a straight installation.
  - b. Do not rely on simply butting tiles together.
  - c. Arrange the tiles on the floor before installing them on the walls.

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## 3M INSTALLATION

- Pre-Assorted tiles with self-stick adhesive can be applied directly to the surface with ease. Since self-stick adhesives are very strong and highly effective, tiles should not be pressed to the surface until it is absolutely certain that the perfect placement has been achieved.
  - The 3M adhesive must be pressed firmly against the wall for **1-2 minutes** to activate the adhesive. Not doing so will create a weak bond.
  - Each individual tile within a 12"x12" mosaic must be pressed firmly against the wall.
  - The 3M adhesive is a one-time use product that should not be applied multiple times.
    - If the 3M adhesive touches a surface, a new layer of 3M adhesive must be used.
    - The strength of the adhesive deteriorates after each re-positioning or re-application.
  - The 3M adhesive must be applied to a clean, rigid, non-flexible, flat surface.
  - Any dust, debris, foreign materials or irregularities on the wall will affect adhesion.
  - The 3M adhesive attains highest adhesion and performance after 72 hours.

## DIRECT GLUE INSTALLATION

- Individual tiles can be direct glued to the wall using a FRP or Construction adhesive. The base material is a Magnesium Oxide Board (MgO), used often as an eco-friendly drywall substitute. The MgO board is naturally water, fire, mold, impact and mildew resistant.
  - Adhere one tile at a time. Only when the tile is completely set should the next tile be placed.
- Extreme care must be taken not to allow adhesive on the tile surface. Any paste left on the surface will discolor the tiles and cause staining or discoloration of the product.

### 1. Tiles smaller than 24"x24"

- a. Clear the tile of any dust or debris.
- b. Using a roller, place an even coating of FRP adhesive onto the wall surface.
- c. Next use the roller to place an even coating of adhesive onto the backside of the tile.
- d. Let the adhesive set on both the wall and backside of the tile for a few minutes until the adhesive has a tacky consistency.
- e. Once it is tacky, place the tile onto the wall surface and hold firmly against the wall surface until the adhesive sets. Firmly press all sides of the tile.

*Recommended: Titebond Interior GREENchoice Fast Grab FRP Construction Adhesive*

### 2. Tiles 24"x24" and Larger

- a. Clear the tile of any dust or debris.
- b. Using a glue gun, place an even distribution of coating of construction adhesive onto the backside of the tile.
- c. Once it is tacky, place the tile into the wall surface and hold firmly against the wall surface until the adhesive sets. Firmly press all sides of the tile.

*Recommended: Loctite PL Premium Fast Grab Polyurethane Construction Adhesive*

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## SPECIAL INSTALLATION

- Drilling/Screwing/Hammering
  - Any drilling, screwing or hammering on top of tiles must be done after the tiles are fully adhered to the wall. 3M adhesive has highest adhesion after 72 hours.
  - Carefully and slowly drill/screw/hammer onto the tile while gripping the tile firmly against the wall. As the base material is made of a natural magnesium oxide board, care must be taken not to crack or shatter the board.
    - Power tools can be used but with caution due to the torque generated from the device.

*\*Any tiles with attempted drilling, screwing and hammering voids any claims.*

## CUTTING TILES

1. Using a ruler and pen, outline on the backside the area that needs to be cut on the 3M tape or mineral board.
2. Carefully score the outlined area with a sharp utility blade and ruler.
3. Slowly cut the mineral board with the sharp utility blade until the mineral board is cut through.
4. Snap and peel the board from the faux leather or foam.
  - a. If padded, also cut the foam from the faux leather.
5. Use a scissor to trim the faux leather.
6. Sandpaper and a soft brush can be used to smoothen and clean the cut edge of the tile.
7. Put the exposed portion of the tile against the end of the wall or frame.
8. **Wrapping the faux leather to create a finished edge**
  - a. Use a scissor to trim the faux leather leaving extra to wrap the faux leather around the edge.
  - b. Apply superglue to the edge of the tile and faux leather.
  - c. Use tape to keep the faux leather adhered to the edge for a day until the adhesive dries.
  - d. Carefully take off the tape after the adhesive dries and apply to the wall.

*\* Please exercise caution when using sharp objects.*

## CARE & MAINTENANCE

- General Stain Removal:
  - **Faux Leather:** Spot cleaning with mild soap and water will remove most of the everyday stains.
  - **Faux Suede** (Micro-fiber Suede): Use a brush or tape to take any dirt before using any sort of cleaner.
- Tough Stain Removal
  - Since there are mixed patterns and surface qualities in NappaTile, each pattern in the mosaic may use different types of cleaners. Please inquire for detailed recommendation.

## RETURN POLICY

- NappaTile is a custom, hand assembled product. Due to the inherent custom nature of NappaTile, ***all sales are final.***
- Please inspect all goods carefully before installing. Only goods with clear manufacturing defects can be returned.
- Under no circumstance can tiles that have been installed on the wall be returned.
- Please refer to Terms of Sale for any warranty, claims or return information.
- **Claims for labor charges and consequential damages will not be allowed under any conditions.**